Two-factor authentication O365 for Students

An important area for Nord universitet is information security. To ensure your user identity and your data stored by email and in OneDrive, we want to protect them from existing security threats.

Why is two-factor authentication introduced

Digitisation and the ICT department have registered several issues in 2020/21 related to passwords and where user accounts for employees have been compromised. In the sector, this is a familiar and growing problem.

Risk-reducing measures that will prevent such incidents are the introduction of two-factor authentication when accessing email and files in Office365.

What is two-factor authentication?
This means that in addition to user name/password, an additional factor is required to authenticate the logon attempt. You're already using a sign-in for browsing, online banking and the Tax Administration's pages (BankID, MinID, Buypass). This will significantly reduce the possibility of abuse of your O365 account. This has become a common way to secure information and other Universities have introduced this already.

This additional factor can be one of these three options:
1.   Code from an app that you have installed on your mobile phone. (Microsoft Authenticator)
2.   Code sent by SMS
3.   Call me

We recommend using the mobile app .None of these service costs anything to use, unless you choose SMS <u>and</u> are abroad. It is the usual SMS tariff.

If you log on from your pc you will be asked two-factor to authenticate the device. If you select webmail or OneDrive on the web, you will always be asked for two-factor.

We will activate two-factor authentication **for all students on Tuesday 13 April after 4pm.**

You need to make some preparations in advance, see attachment. You can do this at any time and it activates two-factor.

Getting Started with Outlook Web App (Microsoft Authenticator)
This method is the easiest to use in and is the one we recommend to everyone.
How do I do that?
1.   Find and download "Microsoft Authenticator" from the Appstore (iPhone) or Google Play (Android). Do not start the app yet.
2.   Log in to the website https://aka.ms/mfasetup on your computer and follow the instructions.

NOTE !: the username is the same as you use when logging in to Feide and must be followed by @ student.nord.no (example: 123456@student.nord.no)

If you experience any problems with this change or have questions, please send an email to ithelpdesk@nord.no.